

The National Chamber of Commerce of Sri Lanka

No. 450, D. R. Wijewardena Mawatha, Colombo 10, Tel : 4741788, Fax : 2689596, E-mail : sg@nccsl.lk



National Chamber Trade Information Bulletin

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Special points of interest:

Export Opportunities

Business interest: looking for exporters of soft toys and stuff toys

Company name: Ed. International Co., Ltd
Address: Ed. International Co., Ltd
4-9-5 Kita Rokko-dai
Nishinomiya-shi
Hygo-ken 651-1413
Japan

Telephone: 0081-78-907-3666
Fax: 0081-78-907-2444
E-mail: Nerai_ed_inter@hotmail.com

Telephone: (+34) 916 476 068
Fax: (+34) 916 476 953
E-mail: maria.iglesias@blancoint.com

Business interest: looking for looking for prospective exporters of coconut milk in cans, creamed coconut, coconut milk powder, low fat desiccated coconut, organic coconut milk, black tea in bag, green tea in bag and bulk tea.

Company name: VIET PHITAL GROUPS Import & Export

Contact person: Mr. Yo Hong Son,
Designation: Managing Director
Address: Mr. Yo Hong Son,
Managing Director
VIET PHITAL GROUPS Import & Export
Via Tocco da Casauria, 102
00131 Rome
Italy

Telephone: +39 06 4190897
Fax: +39 06 4131284
Email: info@vietphital.com
Website: www.vietphital.com

Business interest: looking for exporters of canned fish for Spanish company

Contact person: Mr. Miguel Garcia latorre
Designation: CEO
Company name: ZA Partner Trade
Address: Mr. Miguel Garcia latorre
CEO
ZA Partner Trade
Spain

Telephone: +34-868-946-524
Fax: +1-347-5627-386
Email: info@zpartner.com

Business interest: looking for new garment suppliers from Sri Lanka

Contact person: Maria Iglesias
Dpto. Producción

Company name: **Blanco**
Address: Maria Iglesias
Dpto. Producción
Blanco
Diagomoda S.L
C/ Juan de la cierva
60
Pol.Ind Prado Regordoño
28936 Móstoles
Madrid
Spain

Import Opportunities

Business interest: looking for **Molasses** importers in Sri Lanka

Company name: DIGRI SUGAR MILLS LTD.

Address : DIGRI SUGAR MILLS LTD.
48-J/1,
Block-6,
P.E.C.H.S.,
Karachi
Pakistan

Phone(s) : (021) 34541195 / 34541198

Fax: (021) 34534501

Business interest: looking for **Molasses** importers in Sri Lanka

Company name: HUSSAIN SUGAR & MOLASSES

Address : HUSSAIN SUGAR & MOLASSES
193-H,
Akbari Mandi,
Lahore
Pakistan

Phone(s) : (042) 37635567 / 37635566

Fax: (042) 37651656

Business interest: looking for **Molasses** importers in Sri Lanka

Company name: MOUNTFIELD TRADING (PVT) LTD.

Address : MOUNTFIELD TRADING (PVT) LTD
Room No.308,
3rd Floor,
Beamont Plaza,
Beamont Road,
Karachi
Pakistan

Telephone : (021) 35683868 / 35683929

Fax : (021) 35683934

Email : mtpl@cyber.net.pk

Business interest: looking for **Molasses** importers in Sri Lanka

Company name: BULK MANAGEMENT PAKISTAN (PVT) LTD.

Address : BULK MANAGEMENT PAKISTAN (PVT) LTD.
401,
Uni Tower I. I.
Chundrigar Road
Pakistan

Telephone: (021) 32412266, 32412265

Fax : (021) 32416791

Email : shakoo@khi.compol.com

Business interest: looking for **Molasses** importers in Sri Lanka

Company name: AL-RAHMAN TRADERS

Address : AL-RAHMAN TRADERS
32-
Nawab Mahabat Khanjee Road,
Lea Market,
Karachi
Pakistan

Telephone: (021) 32511288 / 32511289

Fax : (021) 32526299

Email : alrahman786@hotmail.com

sattaraswani@hotmail.com

Business interest: looking for buyers/distributors/agents of **Conveyor Rubber Belt**

Contact person: V.RAJAN

Designation: EXPORT EXECUTIVE

Company name: NORTHLAND RUBBER MILLS

Address: V.RAJAN
EXPORT EXECUTIVE
NORTHLAND RUBBER MILLS
'NORTHLAND HOUSE'

8,

CENTRAL MARKET,
PUNJABI BAGH (WEST)
NEW DELHI-110026
INDIA

TELEPHONE: 91-11-25224471/25226928

FAX. 91-11-25222717

E-MAIL: exports@northlandrubber.com

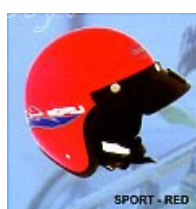
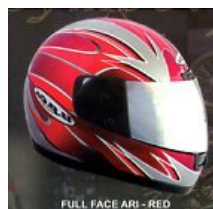
northland@northlandrubber.com

Business Opportunities with NCCSL

Trade Directories / Magazines & Books



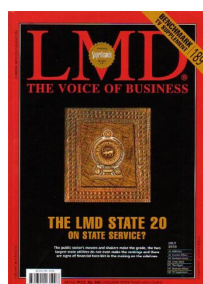
Contact Person: Mr. M J Upali Perea
 Designation: Managing Director
 Company name: Upali Perera & Company
 Address : Batadombagahawatte,
 19, Maguruwilla Road,
 Gonawala,
 Kelaniya,
 Sri Lanka
 Telephone : +94 11 2910846, +94 11 2919140
 Fax : +94 11 2909263
 E-mail: upalicom@eureka.lk
 Factory
 Telephone : +94 11 2910846 ,+94 11 2919140



Company Profile of Upali Perera & Company

We are the leading manufacturers of SLS 517 certified U.P.CO. brand only motor cycle safety helmets in Sri Lanka. These are manufacturers by different models , sizes , colours according to the local and international standards. These can be obtained by retail or wholesale at the main office or any other motor cycle spare parts shop situated all over the Island

TITLE: LMD : THE VOICE OF BUSINESS
YEAR: 2010
PUBLISHER: MEDIA SERVICES (PRIVATE)
LIMITED
MONTH: JULY
VOLUME: 16
ISSUE: 12



TITLE: INTERNATIONAL TRADE FORUM
YEAR: 2010
PUBLISHER: INTERNATIONAL TRADE CENTRE
ISSUE NO.: 1



TITLE: CI COMMERCE INTERNATIONAL
YEAR: 2010
PUBLISHER: AXE EXPANSION
NO: 64
MONTH: JUNE



Trade Exhibitions / Seminars / Workshops

Organized by



National Chamber of Commerce

In association with



Improving Productivity Through Existing Equipment and Existing People

Facilitated by

Thilak Pushpakumara
CEO/Lean Management Consultant
Institute of Lean Management Pvt. Ltd.



Program Outline:

- Definition of productivity with latest definition.
- 5 ways of improving productivity.
- Key performance indicators to measure productivity.
- How to maximize equipment availability and efficiency.
- How can we go beyond design capacity of equipment.
- Employee skill /will development strategy to enhance productivity.
- Simple problem solving tools to maximize over role equipment effectiveness. (OEE)
- Productivity improvement tools.



Profile of the Facilitator

Thilak Pushpakumara is a JIPM (Japan Institute of Plant Maintenance) accredited TPM (Total Productive Maintenance) Instructor who has worked with Japanese consultants closely and gained hands on experience in TPM implementation at Unilever and got exposed to many overseas TPM factories in Japan, Vietnam and India . He has been trained on TPM, T Q M, Lean and Company Wide Problem Solving in Japan and India and Safety Management Systems in Vietnam. He was well trained by Du-Pont (USA) safety resources on Behavioral Safety with Audit training. He is a certified trainer and a facilitator on gaining change skills by Spenser Johnson (USA) and certified Train the Trainer by Bob Pike Group – USA. He has gained a wealth of experience in TPM and Lean implementation by working with world leading consultants (Mckinsey & JIPM). He has 20 years hands on experience in manufacturing and has handled transformation processes in highly unionized and non unionized working environments and proved himself as a change agent and a versatile trainer with a unique style. He was Former General Manager – Productivity Improvement and Training & Development of Loadstar and former Plant Manager – Unilever Sri Lanka. Currently functions as the CEO/Lean Management Consultant of the Institute of Lean Management Pvt. Ltd.

Date & Time : 21 July 2010 from 9.00 am to 4.30pm
Venue : National Chamber of Commerce Auditorium
Investment : Rs.3000 + VAT
Registration : Contact NCCSL on 4741788 E mail: dsg@nccsl.lk

The National Chamber of Commerce of Sri Lanka
450, D R Wijewardena Mawatha, Colombo 10

TeL: 011 4741788

Fax: 011 2689596

Web: www.nccsl.lk



A one day Training Programme on TELEPHONE TECHNIQUES, COURTESIES & EFFECTIVE RECEPTION DUTIES

Organized by
**The National Chamber of Commerce
of Sri Lanka**

5th August 2010 - 9.00 a.m to 4.00 p.m (Full day)

@
NCCSL Auditorium

For many customers, the telephone and the receptionist is the first contact they have with a business. As the saying goes, you never get a second chance to make a first impression. And that first impression can either leave customers calling elsewhere, or have them excited about learning more about your products or services.

Great telephone and reception skills do many good things to maintain an excellent relationship with customers which in turn benefits every person involved from the owner of the company to the call center employee, to the customer.

PROGRAMME DETAILS

For Whom Receptionists, Frontliners, Telephone Operators & Tele Marketers

Programme Out Line

- | | |
|---|---|
| • The first impression of the telephone | • Effective communication skills on the telephone |
| • Your telephone voice (Tone and Pitch) | • Telephone etiquette |
| • Your telephone personality | • Listening skills |
| • Answering the phone | • Handling problems, customers queries and complaints |
| • How to make phone call | • Handling difficult callers |
| • How to ask a caller to wait | • Tactful words and phrases that keep callers cool |
| • How to end a call | • Most frequent caller complaints |
| • Screening calls | • Office grooming |
| • Message taking to return calls | |

Trainer Ms.Nedra Wickremesinghe

Nedra Wickremesinghe is the Executive Director of Nedisa Corporate Social Interaction and Founder Principal of Nedisa Finishing School. She is the pioneer in social skills development in Sri Lanka. She has over 20 years of diverse experience in training and personnel development, and now a leading Training Consultant in personality development, image projection, etiquette, personal branding and customer courtesy. She is also a columnist with the Sunday Times and the food and wine columnist of the Hi magazine. Her clientele includes blue-chip companies, hotels, hospitality and tourism, hospitals, airline staff, cabin-crew, military and service personnel, retail boutiques and leading schools. She is a graduate of Lucy Clayton London and Stamford College, Kuala Lumpur, Malaysia.

Investment NCCSL Members Rs. 4,000/= + VAT 12%
Non Members Rs. 4,500/= + VAT 12% VAT Reg No 144000129-7000
(Inclusive of Course Materials, Lunch & Refreshments)

REGISTER NOW

Call 011- 4741788 Fax 011- 2689596
Email sg@nccsl.lk